



Transparency Lab

Assessment Library • Subject Overview • 2015

Strategy & Change Management

360° organization scan • 360° organization scan (extended version) • Change Management Approach • European Foundation of Quality Management (EFQM) Excellence • How is your approach to innovation? • HR Strategy, Process & Implementation • Innovation Excellence Monitor • Knowledge Sharing Maturity Evaluation • Managing Consulting firms • Strategy Deployment Barometer • Transition Thermometer (client-supplier) • Values assessment

Human Resources

Career Upgrade • Change Management Readiness • Corporate Manners Monitor • Employee Satisfaction Survey • Innovative Leadership • Inspirational leadership • Multi-Cultural Management Monitor • Participation Scan (disabled colleagues) • Social Innovation Index • Social Media and Online Collaboration • Soft skills • Team Effectiveness Assessment Monitor (TEAM)

Information Technology

Application Management Assessment • Application - Customer Management • Application - Enterprise Application Integration • Application - Multi Channel • Application - Security • Application - Transactions • Application assessment • Application Knowledge Transferability Test • Application Make-Or-Buy Monitor • Application Management I • Application Management II • Business - IT Alignment Assessment • Business - IT Alignment Assessment (extended version) • Business Intelligence (BI) Readiness Monitor • Content Items Inventory (application/websites) • Content Management Feature Form • Content Management Requirements Monitor • Content Migration Monitor • Data Management Maturity Assessment • Delivery Qualification Monitor • Desktop Outsourcing • Development- and Testing Proces Evaluation • Hardware for CRM (Quick Scan) • ICT Roadmap Implementation Readiness • ICT Service Satisfaction Survey • Information Security - The People • Information Security - The Proces • Information Security - The Strategy • IT Consumerization Readiness Monitor • IT Organization Transition Assessment • IT Process Assessment (from users to delivery) • IT Project Management (extensive) • IT Project Technical Checklist • IT Requirements Analysis • ITIL: Availability Management • ITIL: Change Management • ITIL: Configuration Management • ITIL: Incident Management • ITIL: Problem Management • ITIL: Service Management • Mobile Readiness monitor • Operational IT Management • Operational IT Management - II • Portal feature checklist • Project Closure Results Transition • Project Management - Basic Prince-II • Project Management Communication Check • Project Management Infrastructure Monitor • Project Portfolio Checklist • Release Management Monitor • Requirements Compliance Test • Requirements Definition (long version) • Requirements Process Management • Requirements Test & Acceptance Assessment • Service Delivery Monitor • Skills: Consulting • Skills: Database & Mainframe • Skills: Development, Workflow & Testing tools • Skills: Groupware, Middleware & Architecture • Skills: IT Process & Operations • Skills: Servers, Deployment & ERP • Skills: Storage & Platforms • Skills: Workplace, Network & Reporting • Testing & Hosting Monitor • Testing Strategy, -Process and -Environment • The future-ready CIO

Marketing & Sales

Creative Agency Assessment • Customer Intimacy Execution Readiness • Fashion Store Monitor • Marketing Organization Scan • Marketing Process Scan • Online B2B Lead Generation Monitor • Online Customer Centricity Monitor • Sales Rep Preparation Scan • Salesforce.com Adoption Assessment • Social Media - B2B lead generation • Social Media and Online Collaboration • Web Self-Service Feature Form

Supply Chain Management

Contract Management Process Monitor • Customer returns • Delivery Excellence Monitor • Demand forecasting • IT Procurement Maturity Evaluation • Leads management • Management of sourcing risks • Managing Consulting firms • Materials inventory management • Performance measurement • Repair/replace/scrap decisions • Rush order management • Service level policy • Supplier management • Supplier monitoring • Supply contracting proces • Supply strategy • Tax strategy